

October 2019

Dear Adviser

Our Section 14 transfer process has been amended to comply with new legal requirements

We are aligning our processes to comply with new requirements from the Financial Sector Conduct Authority on Section 14 of the Pension Funds Act. The new requirements are effective immediately.

Clients must also complete a new declaration

We must obtain a client declaration before we can initiate a section 14 transfer out to another service provider. Please ensure that the [client declaration form](#) is completed and signed by the client as part of the transfer process.

Queries?

If you have any queries, please contact your investment specialist or your dedicated client service team.

Kind regards



Cindy Tshabalala
Head of Client Service